

Data Processing Addendum

1. Scope and Roles

This Data Processing Addendum (DPA) forms part of the Terms of Service between Bots For That ('Processor') and the Customer ('Controller'). It governs the processing of personal data on behalf of the Customer.

2. Nature and Purpose of Processing

Bots For That processes personal data solely for the purpose of providing automation and AI services, including storage, retrieval, support, and related business operations.

3. Duration of Processing

Processing will continue for the duration of the agreement unless otherwise required by law.

4. Data Subject Types and Categories

Personal data may include names, contact details, business identifiers, system usage data, and client financial data, relating to employees, clients, or users of the Controller.

5. Security Measures

Bots For That implements appropriate technical and organisational measures to ensure data security, including encryption, access control, and incident response protocols.

6. Sub-Processors

The Processor may engage sub-processors. A current list is maintained and available to the Controller. All sub-processors are subject to equivalent data protection obligations.

7. Data Subject Rights

Bots For That will assist the Controller in fulfilling its obligations to respond to data subject rights requests under the GDPR.

8. Data Breach Notification

Bots For That shall notify the Controller without undue delay, and within 72 hours where feasible, upon becoming aware of a personal data breach.

9. Return or Deletion of Data

Upon termination of services, Bots For That will, at the Controller's request, delete or return all personal data unless retention is required by law.

10. Audit and Inspection

The Controller may audit Bots For That's compliance with this DPA. Reasonable access will be provided upon written request, subject to confidentiality agreements.